



**A history of quality
and experience**



**Consult.
Design.
Build.
Maintain.**

ABOUT US

Paynter Dixon Health & Ageing.

Paynter Dixon delivers property, masterplanning, design, construction, insurance and remedial services to create care environments ready for today and for years into the future.

Paynter Dixon's health and ageing team is unique. Together our aged-care specialists boast extensive knowledge across the industry to successfully deliver a range of projects covering health facilities and residential aged care.

Our sector team is complimented by Paynter Dixon's project management, design, estimating and construction teams.

Using this expertise, we work closely with each of our clients to deliver buildings that meet the brief in full, are fit for purpose, match budget expectations, and are delivered on time.

To date, our expert team has built residential aged-care complexes, palliative care units, dementia care facilities, disability support buildings and medical centres.

We design and build with care. We bring end-to-end management to every project we deliver. We call it **'total responsibility'** for your project from concept to completion, and ongoing into post-occupancy.



CAPABILITIES

EXPERIENCE

Paynter Dixon's health and ageing team is highly experienced and each individual brings a unique set of skills to every project.

INNOVATE

The team explores innovative solutions to ensure your building is fit for purpose.

COLLABORATE

We work with you, **creating a transparent culture**, to deliver each project on time and budget. We listen to you and guide the consultant team to provide a tailored solution and seamless delivery.

REVIEW

The team will monitor, review, revise and act on all issues so you can make informed decisions about your project as it develops.

Our care factors.

COMMUNICATE

You talk, we listen. Communication is critical to both design and stakeholder management. Our success is due to our ability to meaningfully communicate and engage with a diverse range of stakeholders from community groups to the highest levels of government.

CONSULT

Our team understands the need to plan in consultation with our clients. A key strength is using our understanding of operations to produce clear and concise plans from staging to programming, while ensuring minimal disruption to our client's ongoing business.

FEEDBACK

Part of what makes Paynter Dixon health and ageing different is that we embrace our clients' feedback. From start to finish, all activities, issues and solutions related to the project are conducted in an open, honest and transparent way.

SOLUTIONS

We design and build with care.

At Paynter Dixon, our care industry specialists are experienced in working with our clients to create the buildings that enable the provision of care and support to their aged care and health care communities in perfectly resolved environments.

We bring the hands-on knowledge of our industry experts and their can-do attitude to your organisation, and together achieve a thorough understanding of project goals and expectations.

From residential aged-care complexes to dementia care facilities and medical centres, we will monitor, review, revise and act at all times which will enable you to make informed decisions.

With the emphasis on collaboration and partnering, we ensure strong and clear communication exists throughout the project lifecycle.



IDENTIFY

Identify requirement & associated works

SCOPE

Produce & develop scope of works & budget

DELIVERY

Successfully deliver works within time & cost parameters

POST CONSTRUCTION

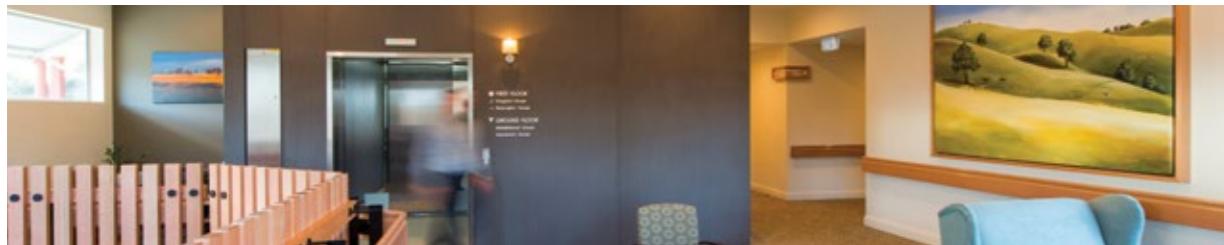
Ongoing aftercare & warranty commitments

Experienced team,
professionally managed.



CORE SERVICES

Vast experience.



EXPERT TEAM

Knowledgeable
 Industry trained
 Technical advice
 Optimise operational and maintenance costs
 Monitor lifecycle costs
 Strategic planning

CONSULT

Masterplanning
 Collaborative approach
 Functional advice based on extensive experience
 Understand specific use environments
 Fully-integrated approach
 Aligning design to the care culture environment
 Budget planning and cost management

DESIGN

Turning good ideas into great design
 Concept to completion expertise
 Understanding client needs
 Delivering care vision into design
 Creating spaces for optimum efficiencies
 Futureproofing

MANAGEMENT

Construction
 Quality
 Safety standards maintained
 Value
 Accreditation
 Commissioning & handover
 Building in occupied premises
 Ongoing client operations are not compromised

MAINTAIN

Contractor management
 Coordinate trades to minimise operational disruption
 Ensure cost efficiencies & quality of service
 Energy monitoring
 Maintenance scheduling
 Asset management by lifecycle assessment
 Manage annual compliance & certification

CLIENT SATISFACTION

Work in partnership
 Deliver exceptional results
 High-quality projects
 Cooperation
 Safety
 Customer focus
 Customer service excellence
 Consultative at every stage of the design, construction, or fitout process

MANAGEMENT SYSTEMS

Our refined quality, safety & environment management systems set us apart.

INTEGRATED MANAGEMENT SYSTEM

Our health, safety, environment and quality (HSEQ) integrated management system is based on: AS/NZS 4801, AS/NZS ISO 14001 and AS/NZS ISO 9001. It ensures that health and safety hazards, quality assurance and environmental aspects are identified, risk assessed and managed throughout our operations.

QUALITY & SAFETY MANAGEMENT

Safety is our foremost priority. We continually refine our quality control processes to ensure a safe working environment for all involved.

ENVIRONMENT & SUSTAINABILITY MANAGEMENT

On every project, we inadvertently impact the environment and have a duty of care to mitigate these impacts through effective management of this risk.



SENIOR MANAGEMENT

SADIE BURLING

Head of Health and Ageing



PHILLIP RYAN

Head of Health and Ageing



Sadie jointly leads Paynter Dixon's health, residential aged care & disability team, and with her strong industry experience, Sadie is able to tailor client-specific solutions.

As a registered nurse, Sadie has hands-on experience in aged-care. With extensive operational experience at executive and senior management levels, Sadie has worked on a broad array of projects. With an emphasis on collaboration, process planning and modelling, Sadie ensures each client receives outstanding, customer service and cost-efficient solutions.

Phillip jointly leads Paynter Dixon's health, residential aged care & disability team, and brings his architectural training and knowledge to every project.

With an architectural background, Phillip manages all aspects of the design process from initial concepts to project completion. Having extensive experience in project management across a range of industries, Phillip develops strong customer relationships by taking the time to understand each client's business, preferred approaches and outcomes.

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